

# Help, I Forgot my MyEd password

## 1. Logging In

The MyEdBC website is <https://www.myeducation.gov.bc.ca/aspen/logon.do>

**You must use a laptop or desktop computer to initialize your Login account.**

- Note:
- Most smartphones and some computers may have a server firewall or popup blockers that prevent access to the website.
  - Pop Ups should be enabled for some features of the site to work properly.

## 2. Enter your Login ID (student/pupil number)



## 3. Click on the “Forgot Password” link.



## 4. A new box will pop up that looks like this:

i) Put in your student number

ii) Put in your [abbyschools.ca](mailto:abbyschools.ca) email address.

(a) [Firstnamelastinitiallast6digitsofPEN@abbyschools.ca](mailto:Firstnamelastinitiallast6digitsofPEN@abbyschools.ca)

\*First name is your usual first name

(b) Your [abbyschools.ca](mailto:abbyschools.ca) is the ONLY email account that can be used with MyEd.

iii) Click CONTINUE

iv) You will receive a pop up window with a security questions you chose when you set up your account. You must answer with the same answer you supplied before.

## 5. Once logged on, you will be able to:

- View, and print your report card
- view your current reports
- view basic demographic information

\*Please remember if we have created a temporary password for you, you will be prompted to reset your password and set a security question

### Password Requirements

- Minimum length is 8 characters
- At least one number and one symbol that isn't a letter or number
- At least one capital and lowercase letter
- Password cannot contain login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers